

DOMINIQUE TRENT
Thornton, CO 80602
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SUMMARY OF QUALIFICATIONS

- Assisted in monitored and forecasted major trends and used them to update any reports on social content and engagement within the market
 - Detail oriented with exceptional analysis, communication, and organization skills; perform multitasked projects with accuracy, time efficiency, and in a high-pressure environment
 - Software skills include Microsoft Office Suite and point-of-sales systems (POS); Social Media skills include Facebook, Twitter, Instagram, and TikTok.
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EDUCATION

University of Colorado Denver Business School, Denver, CO

Bachelor of Science, Business Administration Entrepreneurship & Marketing Dual Major, Excepted May 2022, GPA 3.57

PROFESSIONAL EXPERIENCE

Shiseido Bare + Beauty: Consultant, Thornton, CO, September 2019 — Present

- Perform consultative sales, developed up to 30 trusted client relationships; perform customer outreach and excellent customer service; match client needs to beauty trends to enhance service and increase
- Perform product demonstrations; clarify product information and educate on benefits of product usage
- Assist with 10-week forecasting project using Excel to track and project daily sales, client traffic, and determine appropriate staffing numbers. Project saved time and developed more accurate staff schedules
- Operate National Cash Register that is a touchscreen cash register for cash, credit card, and phone scanned transactions

Market Link Inc. Allied Global: Representative, Thornton, CO, August 2019 — Present

- Provide positive customer service, assist in financial authorizations, reports, appointments and troubleshoot problems to resolve account issues and retain client good will via 24 hour call center
- Lead and uphold strict security and HIPAA regulations, track inventory reports, update warranty guidelines; authorized to make policy decisions which improved positive audit and proper protocol results to top 5 within the district
- Navigate computer functions and reports on two screens to locate information and successfully resolve call

Salvation Army: KROC Center/Child Care, Suisun City, CA, April 2019 — July 2019

- Ranked as Camp Counselor qualified to work with ages 4-12 years of age with over 300 campers at Camp Amazing
 - Utilized psychology in Multicultural Child Development to ensure equality for diverse campers
 - Coached reading, writing, science, and mathematics to improve student skills; organized camp schedules
 - Prepared food trays, performed complete and sanitized daily cafeteria clean up
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CERTIFICATIONS

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| • Global Marketing Agent for Allied Global (GMA) | Expires: January 2024 |
| • Online Marketing Certified Associate for Allied Global (OMCA) | Expires: February 2023 |
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LEADERSHIP ACTIVITIES

Member of National Society of Leadership & Success, Denver, CO, August 2020 — Present

- Invited to join NSLS as result of high academic achievement